

Additional Information:

- **District of Columbia Public Service Commission**
dcpsc.org | 202-626-5100
- **Office of the People's Counsel of the District of Columbia**
opc-dc.gov | 202-727-3071
- **Washington Gas Customer Service**
703-750-1000
- **Gas Leaks/Emergencies**
911 or 703-750-1400



Customer Choice
**Your Home.
Your Family.
Your Choice.**



Thank you for choosing to use natural gas. Washington Gas has proudly served the Washington area community for 160 years; providing safe and reliable natural gas service to homes and businesses at a reasonable cost.

We recognize that today, people are looking for ways to save on costs while still maintaining the quality of life they enjoy. Washington Gas would like to inform you that as a District of Columbia resident, you are eligible to participate in **Customer Choice**, a voluntary program that could potentially save you money*.

Customer Choice gives you the option to buy natural gas from a licensed energy supply company of your choice or from Washington Gas. Since energy supply companies compete in the retail market for your business, these companies may have greater flexibility in how and what they charge. Washington Gas, as a regulated utility, must charge you what it pays for the natural gas supply you use and prices can fluctuate monthly.

Why Consider Other Companies?

Two key components make up your natural gas service:

- 1) the **supply** or actual gas product; and
- 2) the **distribution** or delivery of the gas.

Your natural gas supply is the part of your service you can purchase from a licensed energy supply company of your choice. Supply charges typically account for the largest part of your bill. That's why it's a good idea to shop around and consider your choices.

No matter which company sells you natural gas, Washington Gas will continue to deliver it safely and reliably and respond to natural gas emergencies around the clock.

Other Natural Gas Suppliers include:

- Gateway Energy Services
gesc.com | 1-800-805-8586
- NOVEC Energy Solutions
novecenergysolutions.com
1-888-627-SAVE (627-7283)
- Washington Gas Energy Services
wges.com | 1-888-236-9437

¹Potential for savings may vary based on market conditions, energy use and other factors.